## INNOVATEYOURSTORY

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## **Manufacturing Quality**

Can you guess what the number one key factor is for an owner to recommend a GE Appliances' brand or repurchase our appliances? If you guessed product quality and performance, you are correct. That's why GE Appliances has an entire team of engineers and technical problem solvers working to ensure our products meet the expectations of our owners.

Product quality is baked into every step of the process in a product's life cycle. The quality team is involved from the initial scoping of new product introductions (NPIs) to the end of an appliance's life. The quality team works to identify areas that are at risk for mistakes during the manufacturing process, offer new ideas in areas that have been a source of owner complaints in the past, and oversees product testing. Most product quality team members are based in our factories across many sites, and act as a first line of defense in troubleshooting issues that arise on the line.

## Why You Want This Experience

- Challenged to grow technically and professionally
- Leadership experience through leading teams to improve our product
- Gain problem-solving, project management, and data transformation experiences resulting in improving costs for customers, product quality, and performance of our suppliers
- Opportunity to test parts and make continuous improvements



"In my Quality Improvement Engineer role, I led a variety of quality yield and scrap improvement projects across several production lines. I worked cross-functionally with both internal and external teams to drive design changes, process improvements, and standard refinement. This position significantly enhanced my problem-solving skills and helped me expand my professional network."

- Hayden



GE APPLIANCES a Haier company